ACCESSING E-JOURNALS OUTSIDE CAMBRIDGE

Any resource that we pay for is understandably going to request authentication if you are off-campus; and most of the papers accessed online *are* actually paid for by the University!

SHIBBOLETH / RAVEN ACCESS

The University of Cambridge moved over entirely to Shibboleth authentication a while ago, with the advantage that you only ever need a Raven password, whatever the database. So far, so good.

HOWEVER, some publishers still have not yet recognised Shibboleth authentication, or they haven't implemented it fully. To deal with this, the University Library diverts requests for such titles to a proxy server without you even knowing it. Again, so far, so good.

HOWEVER, this means that if you are not accessing from a Cambridge IP address, the system obviously can't recognise that you need to be diverted to the proxy server, *unless* you go to the journal through the UL listing of e-journals - **http://tf5lu9ym5n.search.serialssolutions.com/**

If you don't do that, you may find it very difficult to access to subscribed journals off-campus, because of non-obvious, or possibly blocked, routes of access.

IF THE RAVEN PAGE DOES NOT APPEAR

Sometimes getting to the Raven page is problematic - The default log-in box on a publisher's website will not accept Raven, and it is unclear what to do next.

Somewhere near the 'normal' log-in box there should be a link that says 'alternate log-in' or something similar. You should then be presented with choices, depending on the provider. If one of the choices offered is 'Shibboleth' choose it. Otherwise, 'UK Access Management Federation' should be there : choose it. Beneath either of these options, you should see a drop-down box listing the participating institutions. Can't find Cambridge? Check near the bottom for 'University of Cambridge'. Choose it and you should be directed to the Raven interface. If you aren't, we almost certainly don't have access : Check by going in through the UL list : **http://tf5lu9ym5n.search.serialssolutions.com/**

OFF CAMPUS ACCESS BLOCKED

A few publishers will not allow off-campus access at all. If you intend to consult certain titles frequently whilst out of the cam-domain, it is worth checking they don't fall into this category, again from the e-journals A-Z listing. If they do, you need VPN access.

VPN ACCESS

Since December 2014, access to Cambridge resources via VPN has been much easier, and is free to anyone with a CRS-ID. **See www.ucs.cam.ac.uk/vpn**

BOOKMARKLET FOR SINGLE LOG-IN

A problem with accessing multiple databases in a single session whilst off-campus is that each database provider requires Raven authentication. You can install a bookmarklet to deal with this, so you only need to log-in once to Raven in a given browser session.
Go to **http://www.lib.cam.ac.uk/toolbox/bookmarklet.html** and load the bookmarklet as instructed. It will still only work if you go in to the databases through the UL listings though.

DIFFERENT DATABASE OR LIMITED YEAR SPREAD

A single resource may be available on different databases, but you may be routed to the 'wrong' one via PubMed or Google. Also, check what years we actually have access to online via the UL listing.

ACCESSING RESOURCES AT CONFERENCES ETC - EDUROAM

Since the University is a participant in the EduRoam service, you should register for this, so that you can easily access our resources when visiting other universities. You must organise this whilst here in the cam-domain. See **http://www.ucs.cam.ac.uk/wireless/eduroam/localusers** which also links to lists of participants in the UK and overseas

Still having problems? E-mail library@gen.cam.ac.uk or library@plantsci.cam.ac.uk

Christine Alexander : Genetics Library / Plant Scis Library : October 2015